

By submitting payment, you acknowledge the following terms and conditions:

PLEASE NOTE: All items are hand printed. Slight variations may appear in prints and placements. Any artwork not legally the property of the client and requested to be put into print is done so at the risk of the client & Carousel's is relieved of any wrongdoing, or claims of theft.

- ★ There is a 5-7 business day turnaround from receipt of payment and artwork for all apparel printing. Paper turnaround is a minimum of 1-2 weeks but may be subject to delay. Please note this is an estimate, not a guarantee.
- ★ Rush services are available for an additional fee. If your job needs to be rushed, you must be clear and upfront. Let us know what the deadline is so it can be approved.
- ★ A deposit of at least 50% of the total print cost must be made before the job will be processed. If the customer is ordering apparel through us, the cost of apparel must be paid in full. We accept cash and cards. We do not accept checks or money orders. Orders cannot be cancelled once payment and final approval is made.
- ★ Quotes are valid for 30 days. Any changes to the job specifics will require a revised quote.
- ★ All proofs are done digitally via email including digital mockups. We do not make physical samples.
- ★ We ship using UPS Ground. Please allow extra time for shipping, and be sure to take this into account if you are placing a time sensitive order. Cost for shipping is determined after the order is complete.
- ★ If you have very specific quantities, you must order overages. A 5% margin for error is acceptable. We're very good at accounting for press errors before they arise and this is typically unnecessary, but when ordering paper or apparel get 5% more.
- ★ When submitting artwork, please send PSD or Ai files at actual size with fonts rasterized or outlined and spot color pantones. PSD files must be submitted at 300dpi resolution at actual size (how it will appear on the substrate) with unflattened layers.
- ★ We do not accept Word, Powerpoint, GIF, PNG, or Bitmap files.
- ★ Please size artwork to fit all sized shirts including XL and 2XL. Otherwise there will be a \$25 per color/screen size change fee applied to the order.
- ★ We offer artwork services like color separations, vectorization, file clean up, etc. there is a \$25/hr design fee that is applied at our discretion. Keep in mind that your print is only as

good as the artwork! We also have in-house graphic design services, please ask for additional information if you need help with digitizing your concept.

- ★ Film positives and screens remain property of Carousels and they are not for sale. We have screen burning services available if you would like to print DIY. This is a separate transaction and all artwork must be burned onto new screens that are available for purchase.
- ★ We will not use screens you bring in for printing.
- ★ We do not keep screens for future repeat orders. All screens are subsequently reclaimed once a job is performed.
- ★ All artwork printed at Carousel's is subject to use as marketing material for Carousel's unless otherwise stated.